

## The Check- Out Process

**Part A.** Write the category associated with the word./Empareja la categoría asociada con la palabra.

form of payment	person	price	place	problem	quantity
credit card	_____		wrong	_____	
size	_____		amount	_____	
expired	_____		the total	_____	
customer pickup	_____		more	_____	
amount	_____		shoe size	_____	
store clerk	_____		line	_____	
gift card	_____		not enough	_____	
debit card	_____		broken	_____	
too many	_____		weight	_____	
damaged	_____		discount	_____	
less	_____		customer	_____	
			service department		

**Part B.** Write a way to remember the word or an association./Escribe una manera para recordar la palabra o una asociación.

credit card	_____	manager	_____
total	_____	expired	_____
customer pickup	_____	gift card	_____
line	_____	size	_____
wrong	_____	amount	_____
more	_____	broken	_____
shoe size	_____	discount	_____

damaged \_\_\_\_\_

debit card \_\_\_\_\_

store clerk \_\_\_\_\_

less \_\_\_\_\_

cashier \_\_\_\_\_

customer \_\_\_\_\_  
service department

**Part C.** Match the question with the most logical answer./Empareja la pregunta con la respuesta más lógica.

Hello. How are you doing today?

Twenty dollars

Did you find everything okay?

Yes, I have them with me.

Is this the line for customer service?

You will owe twenty dollars.

Would you like paper or plastic bags?

With cash.

What is the total?

Yes, I did, thank you.

How would you like to pay?

Everything is fine, thanks.

What is the reason for the return?/

Yes, I have it.

Why would you like to exchange the item?

Do you have the receipt?

It was broken when I opened it.

Do you have any coupons?

I have my own.

What is the difference in the exchange?

Yes, it is.